

TNC-HotSpot-System

TNC Client (Customer) Information

How will the TNC client be informed about the incurred costs?

- TNC will issue upon use a monthly statement for every TNC client personal account.
- The monthly statement will appear upon client's registration on the TNC Internet site.
- Should the TNC client require an official invoice, this will be mailed upon request in electronic form signed with electronic signature for official use.
- An official paper invoice will be sent to the client upon request at extra charge, which will be subtracted from the TNC client's credit.
Should the remaining credit of the TNC client be insufficient to cover the postage costs, the TNC administrator will inform the client via email.

For more information also see the "TNC Customer Agreement" at www.travelnetcon.com.

(TNCspots =TravelNetCon-HotSpots)

How can the client pre purchase TNC Credits?

The minimum purchase is limited to 10 TNC Credits. The price of 1 TNC Credit is 1.19 EUR including VAT. The client has the following three paying options at his disposal and can choose the one best fitting his preferences:

1. The client can use his credit card through a secured bank transaction posted directly on the TNC web site www.travelnetcon.com.
2. The client can transfer money directly to the bank account of TravelNetCon Global posted on the TNC web site. In this case the transaction might last for a couple of days, before the transferred amount is credited to the TravelNetCon Global bank account.
3. The client can purchase a TNC Credit Voucher directly from the TNCspot Operator upon his registration. The minimum value of TNC Credit Vouchers purchased by the client is not limited to the minimum of 10 TNC Credits and a local VAT will be added by the operator. Please note, that not all TNCspot operators will sell TNC Credit Vouchers

(TNC Credit = TravelNetCon Credit)

How much you will pay for Internet?

The minimum charge is 11.90 EUR for 10 TNC CREDITS including VAT. These credits can be used at any TNCspot word wide at any time. For each Internet connection the client will be charged in one second intervals. For example, at a TNCspot where 1 hour of Internet costs 2 TNC credits, for a 30 minute connection time 1 TNC Credit worth 1.19 EUR will be subtracted from customer's personal account. The charge for TNC Vouchers sold by TNCspot operators is 1 EUR. This price does not include VAT. VAT will be added to the price of the TNC Voucher by the TNCspot Operator in compliance with the local VAT legislations.

Do I need any software to connect to a TNCspot?

No. You only need to locate the most appropriate TNCspot using the TNC Map and your registration information – user name and pass word – which will enable you access the Internet using your pre-purchased TNC Credits or vouchers.